

July 24, 2006 Via Overnight Delivery

210 N. Park Ave.

Winter Park, FL

Mr. Doug Pratt

32789

South Carolina Public Service Commission

Synergy Business Park

P.O. Drawer 200

101 Executive Center Dr.

2004-334-C

Winter Park, FL

Saluda Building

32790-0200

Columbia, SC 29210

Tel: 407-740-8575

RE: Symtelco, LLC

Fax: 407-740-0613

SC Service Quality Report (CLEC)

For the quarter of April 1, 2006 to June 30, 2006

tmi@tminc.com

Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of April 1, 2006 to June 30, 2006, filed on behalf of Symtelco, LLC. No check is enclosed as there are no remittance fees due.

J Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly N. Geuder

Compliance Reporting Specialist

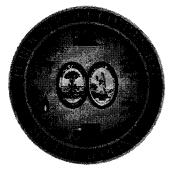
cc:

Greg Hogan - Symtelco, LLC

file:

Symtelco, LLC - Reporting - South Carolina

RECEIVED



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Symtelco, LLC		· · · · · · · · · · · · · · · · · · ·		
QUARTER / YEAR Second / 2006				
Reporting Month →	April	May	June	
Number of South Carolina Customer Access Lines P	rovided:			
via Resale →	956	953	944	
via UNE P →	sw			
via Other Methods →	•			
Total South Carolina Line Count →	956	953	944	
Trouble Reports / Access Line (%) → (Objective: < 7%)	2%	26	3%	
Customer Out of Service Clearing Times (%) → (Objective: > 85% w/in 24 hrs)	99%	95%	98%	
New Installs Completed w/in 5 Days (%) (Objective: > 85% w/in 5 working days) →	100%	100%	(00%	
Commitments Fulfilled (%) (Objective: > 85%)	99%	99%	99%	
Explanation for Objectives Not Met:				
Does your company use its own switching facilitie to provide services within South Carol		YES □ or	<u>NO ⊠</u>	
Person Making Report / Contact Information:G	reg Hogan	678-455-2770		
Authorized Signature Greg Hogan, President				
Date 7-16-06				